

BEACONHILL

AT
Eastgate

ADVOCATES for Senior Issues

PriorityHealth 

AARP
Real Possibilities

Membership Meeting
Friday, March 20, 2020
Frederik Meijer Garden & Sculpture Park
1000 E. Beltline Ave NE, Grand Rapids, MI

DTE
Foundation

AREA
AGENCY
ON AGING
OF WESTERN
MICHIGAN

The Source for Seniors

9:00 am - Strategy Group
10:00 am - General Meeting

meijer

AGENDA

Call to Order and Announcements: Lody Zwarenstejn, President

Legislative Presentation

Representative David LaGrand (D - 75)

MORRIS
BUILDERS, INC.
Since 1985
5 Time Recipient of the Remodeler of the Year Award

**Donald
Behrenwald**

State Rep. David LaGrand is serving his second full term representing the 75th House District, which encompasses a portion of the city of Grand Rapids. Previously, LaGrand has served on the Appropriations Committee.



Samaritas
Senior Living

Program Presentation

2020 Census Information

Cybercrime and Online Fraud Support

Demitria Gavit, State Program Director
Ruthie Paulson, Cyber Crime Victim Support Specialist

**Marilyn
Titche**

Cybercrime Support Network and United Way's 2-1-1 have partnered together to launch a call/text/chat program to assist cybercrime victims before, during and after a cybercrime event.

Robert Levine, MD

Tom Appel

Next Meeting: April 17, 2020

Kid's Food Basket

1300 Plymouth Ave NE, Grand Rapids, MI 49505

Joel Jason, CFP®
Certified Financial Planner

Advocates for Senior Issues is a non-partisan organization, affiliated with the Area Agency on Aging of Western Michigan

www.aaawm.org/afsi

NAMI Kent County
National Alliance on Mental Illness

WEST MICHIGAN
CREDIT UNION
1986 60 YEARS 2020

Health Care Associates
Community Care Givers

AFSI Executive Committee**AFSI Legislative Committee**

<i>Name</i>	<i>Phone</i>	<i>E-Mail Address</i>	<i>Name</i>	<i>Phone</i>	<i>E-Mail Address</i>
Thomas Appel	(616) 747-1290	tappel1864@aol.com	Both committees		
Lois Carey	(616) 942-9811	lois.m.carey@gmail.com			
Mary Copeland	(616) 243-3035	penbeep87@gmail.com			
Evans DeVries	(616) 240-1486	ecdevries@yahoo.com	Both committees		
Bob Dunlap	(616) 791-1267	bobd712@att.net	Both committees		
Phil France	(616) 698-6314	pfrance61@gmail.com			
Judy France	(616) 698-6314	judy_france@yahoo.com			
Lois Williams	(616) 591-3625	lois@wmmi.net			
Kathy Larson	(616) 295-0952	larsonkathlyn@gmail.com			
Gordon Pater	(616) 453-9669	go_pat740@yahoo.com			
Ginger Randall	(616) 581-5142	rginger98@yahoo.com			
Armand Robinson	(616) 949-6585	rob2736@aol.com	Both committees		
Jan Schultz	(616) 538-6008	janwyoming@comcast.net			
Lody Zwarenstejn	(616) 581-2261	lody6290@gmail.com			
Leslie Sanford	(616) 329-3141	leslie@lesliesanfordcpa.com			
			Ruth Kelly	(616) 238-9370	ruthkelly@yahoo.com
			Frank Lynn	(616) 942-8067	paco3446@aol.com

AAAWM Staff

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<i>Name</i>	<i>Phone</i>	<i>800Number</i>	<i>E-Mail Address</i>	<i>Notes</i>
Governor's Office				
Whitmer, Gretchen	(517) 373-3400		Gretchen.Whitmer@MIEOG.ORG	(517) 335-7858 - Constituent Services
Michigan Representatives				
Johnson, Steve-72	(517) 373-0840		SteveJohnson@house.mi.gov	
Afendoulis, Lynn-73	(517) 373-0218		LynnAfendoulis@house.mi.gov	
Huizenga, Mark-74	(517) 373-8900		MarkHuizenga@house.mi.gov	
David LaGrand - 75	(517)-373-2668		DavidLaGrand@house.mi.gov	
Hood, Rachel-76	(517) 373-0822		RachelHood@house.mi.gov	
Brann, Tommy-77	(517) 373-2277		TommyBrann@house.mi.gov	
Albert, Thomas-86	(517) 373-0846		ThomasAlbert@house.mi.gov	
Michigan Senators				
Nesbitt, Aric-26	(517) 373-0793		SenANesbitt@senate.michigan.gov	
Brinks, Winnie-29	(517) 373-1801		SenWBrinks@senate.michigan.gov	
MacGregor, Peter-28	(517) 373-0797		SenPMacGregor@senate.michigan.gov	
U.S. Representatives				
Amash, Justin-3	(202) 225-3831		Through Website: https://amash.house.gov/contact-me	
Huizenga, Bill-2	(202) 225-4401		Through Website: https://huizenga.house.gov/contact-me/email-me	
U.S. Senators				
Peters, Gary	(313) 226-6020		Peter_Dickow@peters.senate.gov	
Stabenow, Debbie	(616) 975-0052		senator@stabenow.senate.gov	

Kent County Officials

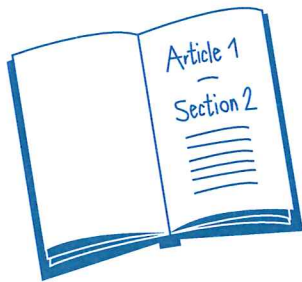
www.accesskent.com/Departments

CENSUS 101: WHAT YOU NEED TO KNOW

The 2020 Census is closer than you think!
Here's a quick refresher of what it is and why it's essential that everyone is counted.

Everyone counts.

The census counts every person living in the United States once, only once, and in the right place.

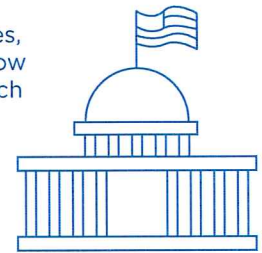


It's in the Constitution.

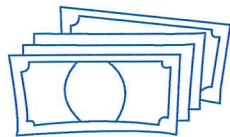
The U.S. Constitution mandates that everyone in the country be counted every 10 years. The first census was in 1790.

It's about fair representation.

Every 10 years, the results of the census are used to reapportion the House of Representatives, determining how many seats each state gets.

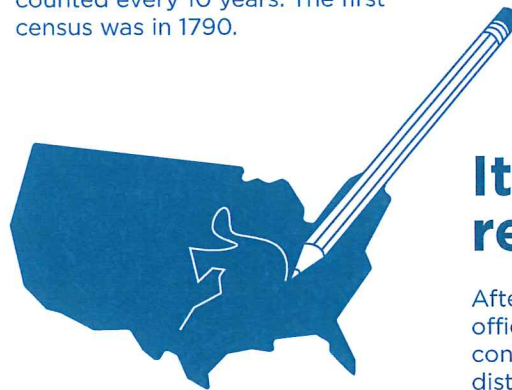


It's about \$675 billion.



The distribution of more than \$675 billion in federal funds, grants, and support to states, counties, and communities are based on census data.

That money is spent on schools, hospitals, roads, public works, and other vital programs.

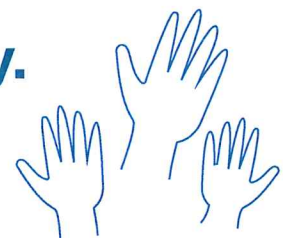


It's about redistricting.

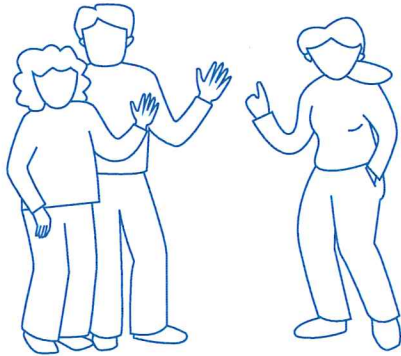
After each decade's census, state officials redraw the boundaries of the congressional and state legislative districts in their states to account for population shifts.

Taking part is your civic duty.

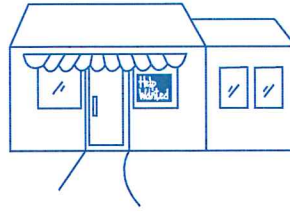
Completing the census is mandatory: it's a way to participate in our democracy and say "I COUNT!"



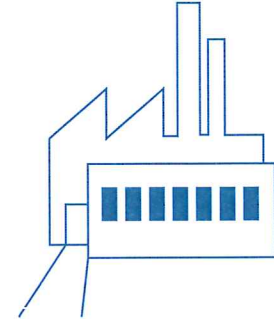
Census data are being used all around you.



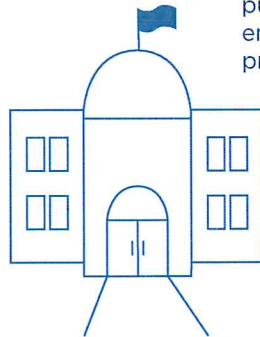
Residents use the census to support community initiatives involving legislation, quality-of-life, and consumer advocacy.



Businesses use census data to decide where to build factories, offices, and stores, which create jobs.



Local governments use the census for public safety and emergency preparedness.



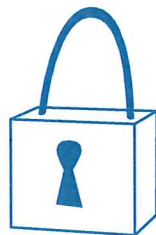
Real estate developers use the census to build new homes and revitalize old neighborhoods.



Your privacy is protected.

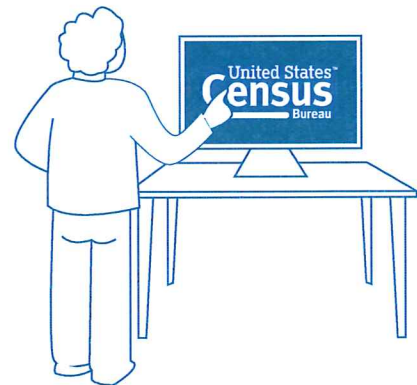
It's against the law for the Census Bureau to publicly release your responses in any way that could identify you or your household.

By law, your responses cannot be used against you and can only be used to produce statistics.



2020 will be easier than ever.

In 2020, you will be able to respond to the census online.



You can help.

You are the expert—we need your ideas on the best way to make sure everyone in your community gets counted.



Cybercrime & Online Fraud Can Happen to Anyone

FraudSupport.org is here to help.

WHAT IS CYBERCRIME?

Cybercrime is any activity that uses the internet to access, transmit, or manipulate data for illegal purposes. This includes the fraudulent representation of oneself for financial gain, personal gain, or with malicious intent.



EVERY 2 SECONDS
someone in the United States
becomes a victim of cybercrime.



\$2.71 BILLION
of financial losses were
reported to the FBI/IC3 in 2018.



351,936
victims reported an incident
to the FBI/IC3 in 2018.

Report. Recover. Reinforce. Giving Victims of Cybercrime a Voice

As a public-private nonprofit, Cybercrime Support Network (CSN) built FraudSupport.org as the first nationwide initiative developed specifically to help cybercrime and online fraud victims through a process of "report, recover and reinforce" after an incident occurs.


At FraudSupport.org, CSN provides guidance on where to call and how to reach the appropriate resource to report the crime, recover from and reinforce their own cybersecurity.

FraudSupport.org

powered by:



CybercrimeSupport.org | FraudSupport.org

 @CyberSupportNet @FraudSupport

Updated August 2019

ROBOCALLS

What is a robocall?

An automated phone call where scammers pose as representatives from your bank, credit card company or a government agency to get ahold of your valuable personal information. A hacker might change the caller ID to a number other than the one they are calling from. Oftentimes, the phone number looks familiar.

Some Immediate Action Steps to Take

If you have shared personal information with a spoofer or robocaller:

- Notify your bank or financial institution about the theft of your personal information.
- If you shared your Social Security number, Go to annualcreditreport.com to obtain a free copy of your credit report, add a fraud alert or freeze your credit.
- If you have wired money or made a payment, contact your financial institution and/or the money service you used right away.

Implement Preventative Measures

- Avoid giving out your personal or financial information over the phone unless you initiated the contact or have already established trust.
- Don't answer calls from phone numbers you don't know, even if they appear to be local. The caller will leave a message if it is important.
- If you receive a call from someone who says they represent a company or a government agency, hang up and call the phone number on the company or government agency's website to verify the request.

For more recovery help, visit FraudSupport.org

Updated Feb 2020



CybercrimeSupport.org | FraudSupport.org

Top Five Cybercrimes Affecting Older Adults

Social Security Impersonation Scams

Scammers impersonate Social Security Administration employees to obtain your money or personal/financial information.

Warning Signs:

- The caller threatens to suspend your Social Security benefits.
- The caller tries to charge you for services the Social Security Administration provides for free.



Robocalls

Hackers change their caller ID to a number other than the one they are calling from and pose as representatives from your bank, credit card company or a government agency to obtain your personal information.

Warning Signs:

- The message says you owe money and face legal or financial consequences if you don't pay right away.
- A prerecorded message tells you to press "1" or some other key to be taken off a call list.



Romance Scams

Scammers create fake profiles on dating sites and social media, often using stolen photos, to obtain your money or personal/financial information.

Warning Signs:

- They ask you to start communicating by text or personal email, away from the original site you met on.
- After gaining your trust, they start telling you stories of bad luck or medical emergencies.
- They ask for money, gift cards, or funds to pay off credit cards.



Family/Friend Imposter Scams

Fraudsters call you pretending to be a family member, often a grandchild, and claim to be in urgent need of money to cover an emergency.

Warning Signs:

- A grandchild is in trouble and needs money immediately.
- They don't want their parents to be contacted because it would get them in trouble.
- Payments are requested by wire transfer, prepaid debit card or gift card.



Tech Support Scams

Scammers use pop-up messages, fake websites, or phone calls to trick you into thinking your computer has a serious problem. They obtain your money by having you pay for fake technical support, or steal your personal/financial information by gaining access to your computer.

Warning Signs:

- You are asked to pay for tech support or other services with a gift card, cash-reload card or wire transfer.
- The message contains bad grammar or misspelled words.
- Someone calls or emails you claiming to work for a brand-name tech company such as Microsoft or Apple.



**If you or someone you know has been affected by one of these scams,
visit FraudSupport.org for reporting and recovery help.**

ADVOCATES for Senior Issues

Thank you to all of our sponsors:

Gold:

AARP

Area Agency on Aging of Western Michigan

Beacon Hill at Eastgate

Covenant Village of the Great Lakes

Donald Behrenwald

DTE Energy Foundation

Life EMS Ambulance

Meijer

Morris Builders

Priority Health

Silver:

ComForcare Senior Services

Consumers Energy

Elders' Helpers LLC

Pine Rest Christian Mental Health Services

Reliance Community Care Partners

Samaritas

UBS Financial Services Inc

West Michigan Credit Union

Bronze:

Always Best Care Senior Services

American House Senior Living

Amigo Mobility

Calvin Academy for Lifelong Learning

Care Resources

Grand Rapids Ophthalmology

Health Care Associates & Community Caregivers

Making Choices Michigan

Marilyn Titche

Metron Integrated Health Systems/Health Bridge

OLLI - Aquinas

Parents Empowering Network

Pilgrim Manor

Rethinking Dementia: Accelerating Change

Robert Levine MD

Friend:

Alternatives in Motion

Beth A. Swagman PLLC

Beth Mans Greenridge Realty

Bethlehem Intergenerational Center

Culver Realty LLC

Gauthier Family Home Care

Goodrich Quality Theaters

GR Savvy Senior Learning Series

Holland Home

Joel Jason Certified Financial Planner

Kent County Prosecutor's Office

Lois Carey

Meals on Wheels Western Michigan

NAMI

NARFE

Phil and Judy France

Porter Hills Retirement Communities

Region 9 MEA -Retired

Senior Neighbors

StoryPoint

The Village of Heather Hills

Tom Appel

Villa Maria Retirement Apartments