BOARD OF DIRECTORS

MINUTES

AREA AGENCY ON AGING OF WESTERN MICHIGAN

February 26th, 2024

Area Agency on Aging of Western Michigan Office

3215 Eaglecrest Drive NE, Grand Rapids MI 49525

**UNIT OF GOVERNMENT MEMBERS PRESENT MEMBERS ABSENT**

ALLEGAN COUNTY Mark DeYoung

Stuart Peet

GRAND RAPIDS, CITY Jane DeVries Lisa Knight

IONIA COUNTY Larry Tiejema

Edna Albert

KENT COUNTY Carol Hennessy Nancy Nielsen

LAKE COUNTY Marilyn Burns

Kristine Raymond

MASON COUNTY Ron Bacon

Susan Evans

MECOSTA COUNTY Sharon Bongard

Bill Routley

MONTCALM COUNTY Chuck Hazekamp Ron Baker

NEWAYGO COUNTY Kenneth DeLaat

Richard Fitzpatrick

OSCEOLA COUNTY Tim Michell (Virtual)

Dawn Montague

**Staff Present:** Kendrick Heinlein, Scott Russett, Cassie Caple, Holly Williams, Bob Callery, Laura Dobrzelewski, Margie Pettit

**Guests Present:** Barb Hazlett – AAAWM Advisory Council Chairperson, Ashley Ellsworth – ACLS Field Representative

1. **Roll Call and Agenda Approval**

Chair, Bill Routley called the meeting to order at 1:30 pm.

Ron Baker moved, and Dawn Montague seconded the approval of the Agenda. Motion carried.

1. **Minutes of the November 27th, 2023 Meeting**

Larry Tiejema moved and Kenneth DeLaat seconded the motion to approve the November 27th, 2023 Minutes with the above addition. Motion carried.

1. **Mission Moment:** The Mission Moment highlighted the Osceola County Commission on Aging.

Dawn Montague discussed the programs and services offered by the Osceola Co COA stating that they are very busy, very active. There are waiting lists for services and they offer a variety of programs including Nutrition and Exercise classes.

1. **Reports**
   1. **Advisory Council Report**

Barb Hazlett, Advisory Council Chair, gave her report from the last Advisory Council Meeting which began with Kendrick’s report on the Essential At Home Care Program. Other highlights discussed included the requested increase in the Ombudsman Program, the Mi Choice Advocacy Program and the Needs Assessment Final Report which is expected to be complete by the end of March.

* 1. **Financial Reports**

Scott Russett, CFO reviewed the following FY 2024 January Financial Reports and fielded questions from the Board.

Report 1- Balance Sheet - Report 1- Balance Sheet – The Net Fund Balance was discussed and Scott advised that the Agency is advocating for higher rates.

Report 5 – Summary Expense Report – On track for controllable costs. Pg 3 lists Reliance YTD expenses as 0 due to late receipt of FY ’23 figures from Reliance. This will be up to date next month. Pg 4 – Medicaid Waiver POS is polling up & the Agency is advocating for a mid-year increase.

**C. Human Resources Update and Conflict of Interest**

Holly Williams, VP of Human Resources and Corporate Compliance Officer gave the following updates:

The Conflict Agreement needs to be completed yearly by all Staff and

Board Members.

The Fraud Policy was reviewed. This should also be signed yearly by all

Staff and Board Members.

**D. Medicaid Team Update**

Bob Callery, MMAP Regional Supervisor updated the Board on for main topics

updated the committee on four main topics for 2024:

Senior Medicare Patrol - This program deals with education and reporting of Medicare fraud.

Medicaid – This has become a large part of MMAP’s work with the ending of the Public Health Emergency as well as Re-Determination. 66% - 75% of their current work is Medicaid related.

Advantage Plans – Many options for beneficiaries. There are currently 56 standard plans and 13 dual special plans in the regions covered by AAAWM.

MIPPA – Medicare Improvement for Patients and Providers Act. This is $150 - $200 Federal Grant that helps with funding for MMAP volunteers however it has been eliminated from the current budget.

A savings of over $1 million was realized due to the services provided by MMAP in 2023.

**E. CEO’s Report**

Kendrick Heinlein, CEO, touched on the following points with the Board:

**Michigan Health Endowment Fund Grant –** An overview was given of this program with one new addition being and organization chart which is being built in collaboration with Region 14.

**Health Maintenance Organization (HMO) -**  Kendrick advised that the creation of this HMO is on hold due to several factors and a Capital Contribution was not made as originally planned. An attempt is being made to go live in 2026.

**2024 BOD Meeting Schedule-** the 2024 schedule of meetings was attached in the packet as a reminder and details were discussed.

**2024 Board Training and Orientation -**  **-**  A plan is being put into place to have a better handle on knowing when a Board Member has been removed or replaced. There will be a virtual orientation scheduled for all Board Members as a refresher on AAAWM and its programs and services.

**AAAWM Strategic Plan-**the Strategic Plan will be presented to the Board for questions and approval at the April Board meeting.

**IV. Other**

1. **Bureau of Aging, Community Living and Supports Comments:** Ashley Ellsworth, ACLS Field Representative, shared that she will be joining the AAAWM Staff for an Assessment at Atrio Home Care. She discussed the uncertainty of the Federal Budget as well as many changes being made to OAA regulations.
2. **Public Comments:**
3. **Next Meeting Date:** Chair, Bill Routley, stated the next Board of Directors meeting will be on March 25th, 2024 at the AAAWM building. The meeting adjourned at 2:47 p.m.

A close up of a signature

Description automatically generated

\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Margie Pettit, Recorder Carol Hennessy, Secretary