







A R E

AGENCY

MICHIGAN The Source for Seniors

Membership Meeting Friday, February 21, 2020

Frederik Meijer Garden & Sculpture Park 1000 E. Beltline Ave NE, Grand Rapids, MI



9:00 am - Strategy Group 10:00 am - General Meeting



AGENDA

Call to Order and Announcements: Lody Zwarensteyn, President



Legislative Presentation Representative Rachel Hood (D - 76)

State Representative Rachel Hood is serving her first term representing the 76th House District, which covers a large section of the city of Grand Rapids. Hood has spent her career developing, financing and implementing innovative urban investment, water protection and energy conservation solutions. She is a graduate of Michigan State University's James Madison College, where she earned a degree in Public Policy.



Chris Becker



Program Presentation

Advocates Needed: Inequities Persist

Dr. Khan Nedd, Medical Director Micah Foster, Executive Director Grand Rapids African American Health Institute

The presentation will explore root causes of inequities in housing, education, and healthcare which impact citizens. Participants will also learn about the history and efforts of the Health Institute to eliminate inequities in our system.









Next Meeting: March 20, 2020 Frederik Meijer Gardens

Advocates for Senior Issues is a non-partisan organization, affiliated with the Area Agency on Aging of Western Michigan









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www.accesskent.com/Departments

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Save the Date:

Older Michiganians Day

May 12, 2020

A Statewide Advocacy Event for Michigan's Older Adults!

WHAT IS IT?

Older Michiganians Day (OMD) is an annual FREE event that brings together

hundreds of older adults, service providers and senior advocates. OMD is an opportunity for older Michiganians to share a unified voice with elected officials; expressing the concerns, challenges and potential initiatives for older adults.

What will I do during the event?

OLDER MICHIGANIANS DAY

- Rally on the Capitol Lawn
- Hear Remarks from Legislative Leaders
- Meet with your Legislators
- Eat a free delicious boxed lunch

When is the event?

Older Michiganians Day is on Tuesday, May 12, 2020 10:30 am—1:30 pm (tentative)

For more information contact your local Area Agency on Aging or the Area Agencies on Aging Association of Michigan at OMD@4ami.org.

To see information about the platform and other details visit our website at

www.oldermichiganiansday.com

How can I attend?

For registration and information on obtaining a free ticket for a boxed lunch, contact your local Area Agency on Aging or the Area Agency on Aging Association of Michigan. 616-222-7042

Where is the event held?

OMD is held on the East Lawn of the State Capitol Building, Lansing





ROBOCALLS

WHAT YOU NEED TO KNOW

PERSONAL INFORMATION

Never provide your personal information including:

- name;
- address;
- · birthdate:
- account numbers, passwords or PIN numbers; and/or
- · Social Security Number.

DID YOU KNOW?

Answering unsolicited calls and pressing numbers verifies that your number is a working number, which results in more calls.

If you think a call is real and you're concerned, search for the company's phone number on their website and call that instead of the number provided by the robocaller.

WHY DOESN'T THE DO NOT CALL REGISTRY STOP ROBOCALLS?

The Do Not Call Registry is designed to stop sales calls from real companies that follow the law. Scammers don't care if you're on the Registry.

The Federal Communications Commission and Federal Trade Commission (FTC) do not and cannot block calls.



ACTION STEPS TO PREVENT FRAUD

- · Place a fraud alert on your credit report.
- If you provided account numbers:
 - * contact your financial institution and ask them to block unauthorized withdrawals.
 - * Follow up with a visit to the bank and provide written notice of the incident and your request.
 - * Keep a copy for your records.
- File a complaint with the Michigan Attorney General's Consumer Protection team (mi.gov/agcomplaints).
- Report the call to the FTC (donotcall.gov).
- Learn more about telemarketing fraud on the <u>Attorney General's website</u> (mi.gov/agconsumeralerts).

PREVENTION CHECKLIST

- Add your phone number to the <u>National Do Not</u> Call Registry (donotcall.gov).
- Don't provide personal information over the phone.
- Don't answer calls from unrecognized numbers or callers.
- · Hang up on robocalls.
- File a complaint on the <u>Michigan Department of</u> <u>Attorney General's website</u> (mi.gov/agcomplaints).
- Report robocalls to the FTC (donotcall.gov).
- Use call-blocking software and talk to your service provider about your options.
- Download a call-blocking app.





Beware of Social Security Phone Scams

Social Security and its Office of the Inspector General (OIG) continue to receive reports about fraudulent phone calls from people falsely claiming to be Social Security employees. The scammers mislead victims into making cash or gift card payments for help with purported identity theft, or to avoid arrest for bogus Social Security number problems.

People should also be on the lookout for a new version of this scam. Fraudsters are now emailing fake documents in attempts to get people to comply with their demands. Victims have received emails with attached letters and reports that appear to be from Social Security or the OIG. The letters may use official letterhead and government jargon to convince victims they are legitimate; they may also contain misspellings and grammar mistakes.

The new PSA addressing the telephone impersonation scheme is available online at www.youtube.com/socialsecurity.

Social Security employees do occasionally contact people—generally those who have ongoing business with the agency--by telephone for business purposes. However, Social Security employees will never threaten a person, or promise a Social Security benefit approval, or increase, in exchange for information or money. In those cases, the call is fraudulent and people should just hang up.

Generally, the agency mainly calls people who have recently applied for a Social Security benefit, someone who is already receiving payments and requires an update to their record, or a person who has requested a phone call from the agency. If a person is not in one of these situations, they normally would not receive a call from the agency. Social Security will not:

- Tell you that your Social Security number has been suspended.
- Contact you to demand an immediate payment.

- Ask you for credit or debit card numbers over the phone.
- Require a specific means of debt repayment, like a prepaid debit card, a retail gift card, or cash.
- Demand that you pay a Social Security debt without the ability to appeal the amount you owe.
- Promise a Social Security benefit approval, or increase, in exchange for information or money.

If there is a problem with a person's Social Security number or record, in most cases Social Security will mail a letter. If a person needs to submit payments to Social Security, the agency will send a letter with instructions and payment options. People should never provide information or payment over the phone or Internet unless they are certain of who is receiving it.



Thank you to all of our sponsors:

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