

There's no place
like *home*.



2025 Kent County Senior Services

Listed in this directory are services available to Kent County seniors to help them stay in their homes. The services are categorized by type and described within each section. Funding for most services comes from the Kent County Senior Millage (KCSM). For general information, contact AAAWM at 616-456-5664 or 888-456-5664.

| Category | Description | Page |
|-----------------------------|--|-------|
| Adaptive/Mobility Equipment | Assistive technology and adaptive or mobility equipment. | 2 |
| Caregiver Support | Programs to support caregivers and volunteers. | 3-4 |
| Dental & Vision | Programs that provide dental care, dentures, eye exams and glasses. | 5 |
| Health Insurance | Assistance in understanding health insurance and accessing medications or other benefits. | 9-10 |
| Healthy Aging Programs | Activities that assist in wellness like physical activity, therapy & senior center programs. | 6-7 |
| Home Repair/Maintenance | Assistance with home repairs and home chores. | 9 |
| Housing | Fair housing services, like housing coordination and foreclosure intervention. | 5 |
| In-Home Support | Help with activities of daily life, such as personal care. | 3 |
| Money Management | Financial support including money management and emergency need funds. | 2 |
| Nutrition Services | Access to nutritious meals and groceries for eligible participants. | 10-11 |
| Outreach & Assistance | Assistance determining the services that will help each individual. | 11-12 |
| Rights & Legal Assistance | Programs that give access to legal advice & advocacy. | 7-8 |
| Technology Support | Programs that provide workshops/support for technology. | 12 |
| Transportation | Access to assisted or public transport and trips. | 9 |

Adaptive & Mobility Equipment

Assistive technology and equipment, like hearing aids, and mobility equipment, such as walkers, lifts, scooters, and wheelchairs.

| Partner | Description | Contact Info: |
|-------------------------------------|--|---|
| Disability Advocates of Kent County | The temporary loan of <u>assistive technology, adaptive equipment, or other aids</u> for client's use. | p: 616-949-1100 www.dakc.us |
| Deaf and Hard of Hearing | Assistance in obtaining <u>hearing aids</u> including an exam and fitting, and other adaptive equipment to support hearing loss | p: 616-732-7358 www.deafhhs.org |
| Elders' Helpers | Provides clients with an electronic system that assures <u>communication and emergency assistance.</u> | p: 616-454-8305 www.eldershelpers.com |
| Renew Mobility | Gently used <u>mobility equipment such as walkers, lifts, scooters, power wheelchairs</u> and manual wheelchairs for the personal use of a client. | p: 616-493-2620 www.renewmobility.org |

Money Management & Guidance

Bill payment services, debt management assistance, finance issue resolution and emergency need funds.

| Partner | Description | Contact Info: |
|------------------------------|--|---|
| Senior Neighbors | <u>Limited emergency assistance for one-time events</u> such as | p: 616-459-6019 www.seniorneighbors.org |
| Kent County Community Action | utility shut-offs, moving assistance and emergency prescription assistance. | p: 616-632-7950 www.accesskent.com |
| Senior Neighbors | <u>Bill payment services, budgeting, debt management and finance issue resolution</u> provided by accountants to low-income seniors. | 616-459-6019 www.seniorneighbors.org |

In-Home Support

Resources that help with activities of daily life such as bathing, personal care, medication management and laundry.

| Partner | Description | Contact Info: |
|------------------------------------|---|---|
| Elders' Helpers | Medication management program to <u>ensure medications are appropriate</u> and physician's orders are followed. | p: 616-454-8305 www.eldershelpers.com |
| Area Agency on Aging of Western MI | Assessments to identify needs and arrange for supportive services like light housekeeping, personal care, meals, and respite. | p: 616-456-5664 or 888-456-5664 www.aaawm.org |
| Reliance Community Care Partners | | p: 616-956-9440 or 800-447-3007 www.reliancecccp.org |

Caregiver Support

Programs that positively benefit those in the role of a caregiver.

| Partner | Description | Contact Info: |
|--|--|---|
| Senior Neighbors | Trains and <u>provides a stipend for low-income seniors to care for other older adults</u> who are homebound, frail or who have mental and/or physical disabilities. | p: 616-459-6019 www.seniorneighbors.org |
| Area Agency on Aging of Western Michigan | <u>Respite certificates</u> available for unpaid caregivers. Certificates can be used for in-home, overnight, and adult day services. | p: 616-456-5664 or 888-456-5664 www.aaawm.org |
| Alzheimer's Association | | p: 800-272-3900 www.alz.org/gmc/ |

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| SarahCare Knapps' Corner | | p: 616-364-8600 www.sarahcare.com/knappscorner |
| Senior Neighbors | | p: 616-459-6019 www.seniorneighbors.org |
| Care Resources | <u>Adult Day Centers that care for functionally impaired adults</u> during the day. This service provides socialization, exercise, and personal care. | p: 800-610-6299 www.careresources.org/day-center |
| SarahCare Knapps' Corner | | |
| SarahCare Knapps' Corner | <u>On-site shower or bath</u> focused on safety and dignity. | p: 616-364-8600 www.sarahcare.com/knappscorner |
| Alzheimer's Association | Program and <u>support groups for caregivers</u> to help learn about Alzheimer's and dementia. | p: 616-956-9440 www.alz.org/gmc/ |
| Dementia Friends Program | <u>Educational program</u> to change the way people think, act, and talk about <u>dementia</u> . | p: 616-456-5664 www.aaawm.org/dfmi |
| Family Caregiver University | <u>Programs and classes that provide assistance to caregivers</u> in understanding and coping with issues associated with caregiving. | p: 616-456-5664 www.caregiverresource.net |
| Life Therapeutic Solutions | Range of <u>service for caregivers</u> including detecting depression and linking to community resources. | p: 616-215-0444 www.life-ts.com |

Dental & Vision Services

General dental and vision services, we well as support and counseling for those undergoing vision loss.

| Partner | Description | Contact Info: |
|---|--|---|
| Cherry Health (Dentures Only) | <u>General dental services, root canal treatment, and complete or partial dentures</u> for uninsured or underinsured older adults. Sliding scale payment required. | p: 616-965-8316 www.cherryhealth.org |
| Exalta Health | | p: 616-475-8446 www.exaltahealth.org |
| Association for the Blind and Visually Impaired | Professional staff including optometrists and rehabilitation teachers provide <u>eye exams and develop a treatment plan</u> to help clients maximize the use of their sight. | p: 616-458-1187 or 800-466-8084 www.abvimichigan.org |
| Cherry Health | | p: 616-776-2135 www.cherryhealth.org |

Housing

Fair housing services, housing coordination and foreclosure intervention.

| Partner | Description | Contact Info: |
|--------------------------------------|---|---|
| Fair Housing Center of West Michigan | Education, outreach, <u>reasonable accommodation assessments, and services related to Housing Laws and Ordinances.</u> | p: 616-451-2980 www.fhcwm.org |
| Senior Neighbors | Assistance for seniors in need of <u>housing interventions to prevents homelessness</u> such as help maintaining current housing or help finding new housing. | p: 616-459-6019 www.seniornighbors.org |
| Home Repair Services | Full <u>assessment of mortgage or property tax delinquency</u> and exploration of the options to <u>prevent home loss.</u> | p: 616-241-2601 www.homerepairservices.org |

Healthy Aging Programs

Options for activities that assist in wellness including physical activity, therapy, counseling, senior center programs, and socialization.

| Partner | Description | Contact Info: |
|--|---|---|
| Area Agency on Aging of Western Michigan | Engaging Wellness classes designed to be an effective tool in improving the health of older adults. Programs offered include: Silver Sneakers, Strength and Stretch, A Matter of Balance, EnhanceFitness, Arthritis Foundation Exercise, Aquatic Programs, Tai Chi, and more. | p: 616-588-2580 www.aaawm.org/ew |
| GRCC Older Learner Center | | p: 616-234-3483 www.grcc.edu/olc |
| Salvation Army | | p: 616-454-1459 www.salvationarmyusa.org |
| Senior Neighbors | | p: 616-459-6019 www.seniorneighbors.org |
| Reliance Community Care Partners | <u>Therapy services provided by licensed professionals</u> who help individuals overcome obstacles such as depression, anxiety, trauma, grief, and loss. Services are available in the home, in-office, or virtually. | p: 616-954-1555 www.reliancecccp.org |
| Cherry Health – Sheldon House | Provides <u>older adults with a diagnosed mental illness</u> the opportunity for socialization. | p: 616-242-6058 www.cherryhealth.org |
| Life Therapeutic Solutions | In home assessment and education provided to treat physical, social and cognitive conditions of older adults, to <u>help return them to a more active role in the community.</u> | p: 616-215-0444 www.life-ts.com |

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| Salvation Army | Senior Centers offer <u>programs specific to the needs of seniors</u> . Staff connect older adults to available services and encourage participation in nutrition and wellness programs. | p: 616-454-1459 www.salvationarmyusa.org |
| Senior Neighbors | | <i>Walker Firehouse Café</i> p: 616-735-3240 <i>Grandville Senior Neighbors</i> p: 616-531-5250 <i>Lowell Senior Neighbors</i> p: 616-897-5949 <i>Grand Rapids Senior Neighbors</i> p: 616-459-3040 <i>Sparta Senior Neighbors</i> p: 616-887-1273 |
| United Methodist Community House | | p: 616-451-3043 ext. 419 www.umchousegr.org |

Rights & Legal Assistance

Access to attorneys and legal advice including options to learn more about rights in long-term care facilities and situations of elder abuse.

| Partner | Description | Contact Info: |
|--|---|--|
| Legal Aid of Western Michigan | Attorneys provide <u>legal advice, counseling, and representation</u> to low-income older adults. | p: 616-774-0672 www.lawestmi.org |
| Area Agency on Aging of Western Michigan | Ombudsmen assist residents and prospective <u>residents of long-term care facilities to understand their rights</u> and resolve complaints. | p: 616-456-5664 or 888-456-5664 https://www.aaawm.org/ |
| Kent County Elder Abuse Coalition | <u>Elder abuse prevention</u> presentations are available to aging subcontract organizations, professional and community groups. | p: 616-456-5664 www.protectkentseniors.org |
| Kent County Probate Court | <u>Professional guardians</u> provided by Kent County Probate Court <u>to manage daily living</u> service for vulnerable adults. | p: 616-632-5438 www.accesskent.com/Courts |

Home Maintenance & Repair

Assistance with home repairs, both minor and major, and help with identification of any barriers to living at home.

| Partner | Description | Contact Info: |
|-------------------------------------|--|---|
| Grand Rapids Nehemiah Project | Assistance with <u>minor home repairs</u> including repairing windows/doors, changing leaking faucets, installing smoke and carbon monoxide detectors, minor <u>yard work, and snow removal.</u> | p: 616-224-7409 www.grnpflourish.org |
| Senior Neighbors | | p: 616-459-6019 www.seniorneighbors.org |
| Steepletown Neighborhood Services | | p: 616-451-4215 www.steepletown.org |
| Home Repair Services | <u>Home repairs focused on health and safety</u> such as roof repairs, furnace repairs and replacement, plumbing, ramp construction and bath modifications. | p: 616-241-2601 www.homerepairservices.org |
| Kent County Community Action | Provides homeowners with <u>assistance to improve energy efficiency</u> that includes insulation and furnace repair or replacement. | p: 616-632-7950 www.accesskent.com |
| Disability Advocates of Kent County | <u>Assessment of home environment</u> to identify barriers to independent living and <u>necessary modifications.</u> | p: 616-949-1100 www.dakc.us |

Transportation

Services that provide either assisted or public transport.

| Partner | Description | Contact Info: |
|------------------|---|---|
| Senior Neighbors | <u>One-way ticket(s) for the Rapid's fixed route bus system, GO! Bus or the PASS program.</u> | p: 616-459-6019 www.seniorneighbors.org |
| City of Wyoming | | p: 616-530-3190 www.wyomingmi.gov |

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| RideLink* | Provides <u>rides to meal programs, senior centers, medical appointments</u> and other destinations within Kent County. Transportation is provided by a variety of agencies. | p: 844-694-6589 www.ridelinkmi.com *rides performed by Kent County Community Action, The Rapid, Hope Network, Senior Neighbors and United Methodist Community House |
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Health Insurance, Medicaid & Medicare

Programs that involve benefits for Medicaid and Medicare recipients, including an option for prescription medication assistance.

| Partner | Description | Contact Info: |
|---|---|---|
| Reliance Community Care Partners | MI Choice Medicaid Waiver for individuals who meet age, financial, and medical criteria. The program <u>meets the needs of a person who could be eligible for a nursing home level of care</u> but | p: 616-956-9440 or 800-447-3007 www.reliancecccp.org |
| Area Agency on Aging of Western Michigan | allows individuals to live in their own home, the home of a loved one, or some licensed assisted living settings. | p: 616-456-5664 or 888-456-5664 www.aaawm.org |
| Medicare/Medicaid Assistance Program (MMAP) | Assistance for <u>Medicare or Medicaid beneficiaries who have questions</u> or concerns regarding coverage or enrolling in coverage. Help is provided in choosing prescription drug plans, determining eligibility, and enrolling in assistance programs. | p: 800-803-7174 www.mmapinc.org |
| Senior Neighbors | Information and <u>assistance for prescription coverage</u> . A thorough assessment will be conducted with all clients referred for services to determine needs. *also provides MMAP services | p: 616-459-6019 www.seniorneighbors.org |

Nutrition Services

A variety of options are available for meals and groceries.

Congregate Meal Sites

| Partner | Description | Contact Info: |
|---|---|---|
| KCCA *Latin American Inspired Meals | Nutritious meals served in various locations around the county. <u>Lunch is coordinated with a variety of activities</u> such as exercise programs, crafts, games, health screenings and nutrition education. | p: 616-632-7969 www.accesskent.com |
| Meals on Wheels Western Michigan | | p: 616-459-3111 www.mealsonwheelswesternmichigan.org |
| Salvation Army | | p: 616-454-1459 www.salvationarmyusa.org |

Food Pantries

| Partner | Description | Contact Info: |
|---|--|---|
| Community Food Club | The Community Food Club of Greater Grand Rapids promotes food security and dignity for low-income households by way of a <u>small membership fee and choice of a variety of healthy items</u> in a grocery store experience. | p: 616-288-5550 www.communityfoodclubgr.org |
| Meals on Wheels Western Michigan | A <u>nutritious combination of foods</u> , providing several meals, self-selected from a <u>pantry shelf</u> . | p: 616-364-1104 www.mealsonwheelswesternmichigan.org |

Home Delivered Meals *must meet homebound eligibility

| Partner | Description | Contact Info: |
|---------------------------------------|---|---|
| Kent County Community Action | <u>Latin-inspired meals provided to homebound individuals</u> who cannot prepare their own meals. | p: 616-632-7969 www.accesskent.com |

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| Meals on Wheels Western Michigan | <u>Menu of choice</u> for people who would like to select their meals. Puree and minced meals also available. | p: 616-459-3111 www.mealsonwheelswesternmichigan.org |
| Revive and Thrive Project | <u>Short term meals</u> that focus on whole foods and vegetables for <u>eligible medical diagnoses</u> . | p: (616) 606-3314 www.reviveandthriveproject.org |

Outreach & Assistance

A variety of educational programs that can be used to help determine the services that will best meet the need of the individual.

| Partner | Description | Contact Info: |
|--|--|--|
| Kent County Community Action | Helps to <u>identify the services that best meet an individual's needs</u> . This service includes assistance with housing, utilities, meals, prescriptions and applying for Medicaid. | p: 616-632-7976 www.accesskent.com |
| Hispanic Center of Western Michigan | | p: (616) 742-0200 https://hispanic-center.org/ |
| Senior Neighbors | | p: 616-459-6019 www.seniorneighbors.org |
| United Methodist Community House | | p: 616-452-3226 www.umchousegr.org |
| Area Agency on Aging of Western Michigan | An <u>in-home assessment</u> that helps individuals and their families connect with personal & community resources. | p: 616-456-5664 or 888-456-5664 www.aaawm.org |
| Heart of West Michigan United Way (Dial 211) | <u>General information</u> is provided through Heart of West Michigan United Way's Hotline assisting individuals seeking community-based resources. | p: 800-887-1107 www.hwmuw.org/211 |

Technology Support

Programs that provide workshops and individualized support for technology.

| Partner | Description | Contact Info: |
|------------------|---|---|
| Senior Neighbors | Workshops, one-on-one support, and a device lending library that help provide access to affordable internet and devices, develop technical skills, and find confidence in utilizing technology. | p: 616-459-6019 www.seniorneighbors.org |

| Partner Name | Phone | Page(s) |
|---|---------------------------------|----------------|
| Alzheimer's Association | p: 800-272-3900 | 4 |
| Association for the Blind & Visually Impaired | p: 616-458-1187 or 800-466-8084 | 5 |
| Care Resources | p: 800-610-6299 | 4 |
| Cherry Health | p: 616-776-2135 | 5, 6 |
| Community Food Club | p: 616-288-5550 | 10 |
| Deaf and Hard of Hearing Services | p: 616-732-7358 | 2 |
| Disability Advocates of Kent County | p: 616-949-1100 | 2, 8, 12 |
| Elders' Helpers | p: 616-454-8305 | 2, 3 |
| Exalta Health | p: 616-475-8446 | 5 |
| Fair Housing Center of West Michigan | p: 616-451-2980 | 5 |
| Grand Rapids Nehemiah Project | p: 616-224-7409 | 8 |
| GRCC Older Learner Program | p: 616-234-3483 | 6 |
| Heart of West MI United Way | p: 800-887-1107 | 12 |
| Hispanic Center of West Michigan | p: (616) 742-0200 | 11 |
| Home Repair Services | p: 616-241-2601 | 5, 8 |
| Hope Network | p: 844-694-6589 | 9 |
| Kent County Community Action | p: 616-632-7950 | 8, 9, 10, 11 |
| Kent County Probate Court | p: 616-632-5438 | 8 |
| Legal Aid of Western Michigan | p: 616-774-0672 | 7 |
| Life Therapeutic Solutions | p: 616-215-0444 | 4, 6 |
| Meals on Wheels of Western Michigan | p: 616-364-1104 | 10, 11 |
| Reliance Community Care Partners | p: 616-956-9440 or 800-447-3007 | 3, 6, 9, 12 |
| Renew Mobility | p: 616-493-2620 | 2 |
| Revive & Thrive | p: (616) 606-3314 | 11 |
| Salvation Army | p: 616-454-1459 | 6, 7, 10 |
| SarahCare Knapp's Corner | p: 616-364-8600 | 3, 4 |
| Senior Neighbors | p: 616-459-6019 | 2, 3, 7, 9, 12 |
| Steepletown | p: 616-451-4215 | 8 |
| The Rapid | p: 844-694-6589 | 9 |
| United Methodist Community House | p: 616-451-3043 ext. 419 | 4, 7, 11 |
| City of Wyoming | p: 616-530-3190 | 9 |

For more information, please contact:

Area Agency on Aging of Western Michigan
616-456-5664 or 888-456-5664
Fax: 616-456-5692

www.aaawm.org.

The Area Agency on Aging of Western Michigan provides services to older adults with funding from the Michigan Adult and Aging Services Agency, Kent County Senior Millage, and the Michigan Department of Health and Human Services.



*Kent County
Senior Millage*



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