

2023 Letter of Intent

To Provide Services Under The Kent County Senior Millage

administered by

The Area Agency on Aging of Western Michigan, Inc.

<u>DEADLINE</u> FOR SUBMISSION Monday, August ,1 2022 @ 5:00 p.m. Submit to <u>Proposal@aaawm.org</u>

I certify that all information contained in this complete to the best of my knowledge.	Letter of Intent is accurate and
Key agency staff have read the <i>Area Agenc</i> (AAAWM) Policies and Procedures Manual. from the AAAWM website at www.aaawm.or	(The manual may be accessed
On behalf of my applying organization, I agr follow all terms and conditions contained wit <i>Manual</i> . I also agree to have key staff atten Orientation Training within the first month of	thin the <i>Policies and Procedures</i> d the AAAWM Partner
Signature	Date
Printed Name	Title
Must be signature of persor contracts	•

<sup>\*</sup> If your agency requires the Board Chair to sign and you do not have enough time to secure the Board Chair's signature before the Letter of Intent deadline, indicate that on this page and the date you will submit it. A proposal cannot be released to the organization until this page is signed.

## **General Information**

The Area Agency on Aging of Western Michigan (AAAWM) is the administrator of the Kent County Senior Millage. AAAWM is also the planning and funding agency for the Older Americans Act and Older Michiganian Act for a nine (9) county area called Region 8.

Established in April 1974, the AAAWM exists to provide older adults and persons with a disability an array of services designed to promote independence and dignity in their home and in their communities. AAAWM and their partner agencies provide older persons, including those with the greatest social and economic needs, with an array of human services.

Having created a service partner network with quality service for over 45 years, we are seeking proposers that will continue to bring expertise and experience to Kent County. We are seeking partners who are actively involved with innovative older adult programs as well as traditional services.

Services proposed for funding should be based on need, service partner availability, past experience providing services, and the use of approved service definitions, components and standards. The variety of services must address an age spectrum of 60 years to 100+ years. Proposed services that address the following issue will receive priority consideration: mental health needs of older adults, especially those who are homebound.

As you prepare to complete this 2023 Letter of Intent, keep in mind that the Kent County Senior Millage Review Committee (KCSMRC) will review Letters of Intent by August 11, 2022. Proposers will then be notified if their Letter of Intent was denied or if they can go on to complete the proposal. The proposal is due September 14, 2022.

All funded services are expected to begin January 1, 2023.

A Letter of Intent Workshop is scheduled for Monday, July 11, 2022 from 1:00 pm to 2:30 pm. Questions regarding Letter of Intent will not be answered outside of this workshop. Link to Zoom meeting: <a href="https://us06web.zoom.us/j/86789456498">https://us06web.zoom.us/j/86789456498</a>

# **2022 Contracted Senior Millage Services Defined in the Policies and Procedures Manual**

found at www.aaawm.org

If the service your agency plans to provide is not one of the defined services listed below, you must complete the New Service Definition form on the next page.

1.	Adaptive Equipment	26.	Home Repair: Minor
2.	Adult Day Services	27.	Home Support
3.	Bathing	28.	Housing Coordination
4.	Care Management	29.	In-Home Recreation Therapy
5.	Clubhouse	30.	Independent Living Program
6.	Community Food Club	31.	Information and Referral
7.	Congregate Meals	32.	Legal Assistance
8.	Counseling	33.	Medication Management
9.	Daily Money Management	34.	Outreach and Assistance
10.	Dementia Care	35.	Personal Emergency Response
11.	Dental Services		Systems (PERS)
12.	Emergency Need	36.	Prescription Assistance Program
13.	Fair Housing Services	37.	Professional Organizing &
14.	Flu/Pneumonia Vaccinations		Coaching
15.	Foreclosure Intervention	38.	Retired Senior Volunteer Program
	Counseling	39.	Ridelink
16.	Gently Used Mobility Equipment	40.	Senior Center Staffing
17.	Guardianship	41.	Senior Companion
18.	Health Education	42.	Senior Pantry
19.	Health Education Coordination	43.	Specialized Hearing Services
20.	Hearing Aid Assistance	44.	Technology Support
21.	Home Chore	45.	Therapy Services
22.	Home Delivered Meals	46.	Transportation
23.	Home Modification Assessment	47.	Vision Services
24.	Home Repair Consultation	48.	Weatherization
25.	Home Repair: Major		

**Homemaker, Personal Care** and **Respite** are <u>not</u> part of this Letter of Intent packet. You can find out more about Purchase of Service Agreements by contacting Kendall Banks at 616.588.5096 or <u>kendallb@aaawm.org</u>.

# Kent County Senior Millage 2023 Letter of Intent Area Agency on Aging of Western Michigan

A. Agency Information				
Agency Name:			Phone:	
E-mail:				Fax:
				Website:
Address:				
Executive Director N	ame:	Phone	9:	E-mail:
Letter of Intent Contact Name:		Phone:		E-mail:
Finance Contact Name: Ph		Phone	<b>e</b> :	E-mail:
Proposing Agency Board Chair Name: 1		ne: 1	Board C	hair Mailing Address:
Phone:			City, State, Zip:	
Email:			-	
Board Chair's term expires:				
Tax ID #: Year incorporated:		Is propo Yes:	sing agency a minority agency? <sup>2</sup> No: □	
Legal Status of proposing agency:				
Public Agency Private Non-Profit Agency For-Profit Agency				
Other (Describe):				

<sup>&</sup>lt;sup>2</sup> **Minority Agency is** a nonprofit minority organization that has a controlling board comprised of at least 51% minority individuals or a business concern that is at least 51% owned by one or more individuals who are either African American, of Hispanic origin, American Indian/Native Alaskan/Native Hawaiian, Asian American/Pacific Islander minority. A minority agency can also be a publicly owned business having at least 51 percent of its stock owned by one or more minority individuals and having its management and daily business controlled by one or more minority individuals.

Proposed Service*	Funding Request in Whole Dollars**	Is this a new service for the Agency? (Yes or No)	If not new, number of years service has been provided.

<sup>&</sup>lt;sup>1</sup> A for-profit agency should list Company President's contact information.

	* If this is not a currently funded service, New Service Definition Form must be completed or Letter of Intent will <u>not</u> be considered.
В.	Agency Narrative
1.	Describe your agency.
2.	What kind of services do you provide to older adults and how long have you been providing them?

3.	Describe collaboration with aging network agencies in Kent County. List length and type or relationship.	f
4.	What is the number of employed staff and volunteers for your entire agency (include the total number of volunteer hours), and also specifically for older adult programming.	

5.	Have you applied for KCSM funds in the past? If so, what was the result?	Yes	No
6.	Describe the demographic population your agen	cy serves?	
7.	What are your plans to increase service to mino	rity populatio	ons?

# C. Agency Budget

- Fill in the information below. This budget should reflect all revenue and expenses for all programs of the agency for your current fiscal year.
- If your organization does not provide service to older adults as its primary function, please use information from the senior services department of your agency.

Dates of budge	et year:	to		
Is this a	full agency budget	OR	senior department budget?	(check one)

Revenues			Expendi	tures
Senior Millage	%	Direct Service	e Total	%
Older Americans Act	%	Salaries	%	
United Way	%	Fringes	%	
Community Foundations	%	Supplies	%	
Agency Fundraisers	%	Travel	%	
Other Government Sources (List):	%			
	%	Managemen	t/General	%
	%	Fundraising		%
	%	Marketing		%
	%	Equipment		%
Medicaid Waiver	%	Other: (List	t)	%
Program Income(Client	%			%
Contributions)				
Cost Sharing	%			%
Private Pay	%			%
Other: (List)	%			%
	%			%
	%			%
	%			%
	%			%
	%			%
Total Revenues:	\$	Total Expe	enditures:	\$

Clarify any items under Revenues or Expenditures that are listed as "Other".

D.	Service Questions & Budget
Prop	osed Service:
1.	Describe the components of the service delivery from initial intake through the delivery of the service, frequency of the service and termination from the program.

2. List the location of all sites/offices that will provide the proposed service.

3.	How will you market the service for older adults and/or families to access?
4.	Where do you expect your referrals to come from?

5.	How do you know there is a need for this service? Use data to support your response.
6.	Is this a new service that is not listed in the 2022 AAAWM KCSM Service Lists (in the resource section?) Yes No
	If yes, then they need to fill out the following section
	Instruction: Complete this section to define a service which is not listed in the AAAWM Policies & Procedures Manual. Refer to current service definitions found in the Policies & Procedures Manual for examples on completing this form. Policies and Procedures Service Name:
	Service Definition:
	Unit of Service:

Allowable Service Components (tasks or activities that can be included in a unit), if applicable.

# Unit Rate Service Budget (January 1, 2023 - December 31, 2023)

1. Unit Rate*	\$
2. Units to be Provided	
3. Total Funds Attributed to Units	\$
Total KCSM Funds Requested	\$

1.	Define Unit (See service standards listed in the Policies and Procedures Manual or in your
	newly created service standard. (e.g. unit = 1 hour)

One Unit =

2. Could this service be provided in a reduced capacity if not funded at the above request? Yes No

Explain your answer:

3. Will this service ever become self-sufficient? Yes No answer.

If yes, add a narrative box to Explain your

<sup>\*</sup>The Unit Rate will be the rate at which the program will be reimbursed for each unit of service provided. Provide the breakdown of expenses for the unit rate you have listed above (i.e. Admin expenses, fundraising, equipment and direct service cost).

4.	How do you collect program income/donations?
5.	What other current resources will supplement this service? (Senior Millage funds cannot be the sole source of service revenue.)
6.	Explain any anticipated changes in the supplemental service revenues for 2023 listed in question 5.

# **Agency Budget Definition of Terms**

#### **REVENUES:**

## **Program Income:**

Program income includes all voluntary contributions made toward the cost of service by or on behalf of a client for a service. See AAAWM Policies and Procedures Manual for a complete definition. \* Policies and Procedures (Refer to OAA section IA, 2.18)

#### **Cost Sharing:**

All required fees received from or on behalf of a client for services provided. Cost sharing is required for most services. See AAAWM Policies and Procedures Manual for a complete definition. \* Policies and Procedures (Refer to KCSM section IA, 2.19)

### **Private Pay:**

All income received as a result of clients paying the entire cost of their service.

## **EXPENDITURES:**

#### **Direct Service Cost:**

Expenses included in the cost of directly providing the service(s). This may include wages of direct service staff, direct staff training, direct service supplies, direct service mileage reimbursement, general intake, client assessment, re-assessment and service plan development. No program administration activities are allowable here.

## Management/General:

Administrative costs associated with running the program including director's time, and accounting.

#### **Fundraising:**

Costs associated for fundraising activities.

### Marketing:

Costs associated with marketing such as brochures, advertising etc.

#### **Equipment:**

Equipment is defined as an item with an acquisition cost of \$5,000 or more. For nutrition services only, equipment is defined as an item with a usable life of one year or more regardless of acquisition cost. Planned equipment replacement costs are allowable here.

#### Other:

Other program costs that cannot be attributed to any other line item.